



## **Q-Seal™ Limited Warranty**

The following Limited Warranty is limited to original residential installations of Questech Natural Stone, Questech Cast Metal, or Questech Cast Stone (collectively referred to herein as “Questech Tile”) sealed with Q-Seal:

### Limited Residential Lifetime Warranty: Questech Lifetime Sealer

Questech warrants that its Q-Seal will be water and stain resistant for as long as the original purchaser of the Questech Tile owns the property in which the tile is originally installed. This Limited Warranty only applies to Questech Tiles sealed with Q-Seal that are installed and maintained in the manner specified in the applicable Questech *Installation, Use and Care Instructions*. This Limited Warranty applies only to residential installations of the Questech Tile sealed with Q-Seal.

### What Questech Will Do

The exclusive remedy for valid claims under this Limited Warranty shall, at the option of Questech, be replacement of the defective Questech Tile with a comparable item, or return of the product to Questech and refund of the applicable portion of purchase price. This Limited Warranty is limited to replacement of products only, and Questech Corporation will not be responsible for shipping costs of the replacement product, nor any costs associated with the removal or installation of any tile, including labor and material costs. Questech shall have no liability or responsibility for damage to the Questech Tile resulting from manufacturing defects or improper installation.

### How To Make A Claim

Questech must receive notification of the claim as soon as reasonably possible, but in no event later than the end of the warranty period. The original purchaser of the Questech Tile must provide Questech with a copy of the sales invoice in order to have a claim honored under this Limited Warranty. The invoice must show:



1. Date of sale
2. Description of purchase, including material and quantity
3. Name and address of seller
4. Name and address of buyer

Claims, or any questions about this Limited Warranty should be addressed in writing to: Customer Service - Claims, Questech Corporation, 92 Park Street, Rutland, VT 05701.

#### Extent Of This Warranty

THIS WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY, EXPRESS OR IMPLIED, GIVEN WITH RESPECT TO WITH Q-SEAL. IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE EXPRESSLY EXCLUDED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. QUESTECH IS NOT RESPONSIBLE FOR INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

#### State Law

This Limited Warranty gives the purchaser specific legal rights, and you may have other rights that vary from state to state.